



# **Net2phone Portal Login and Password Recovery Process**

For support call: 732.363.9898 Email: [Support@empiretelecomnj.com](mailto:Support@empiretelecomnj.com)

**Note:** This will only work if your email address is set on your organization's Net2phone portal.

 If your email is not set up please reach out to your system administrator or Empire Telecom support.

Call: 732.363.9898

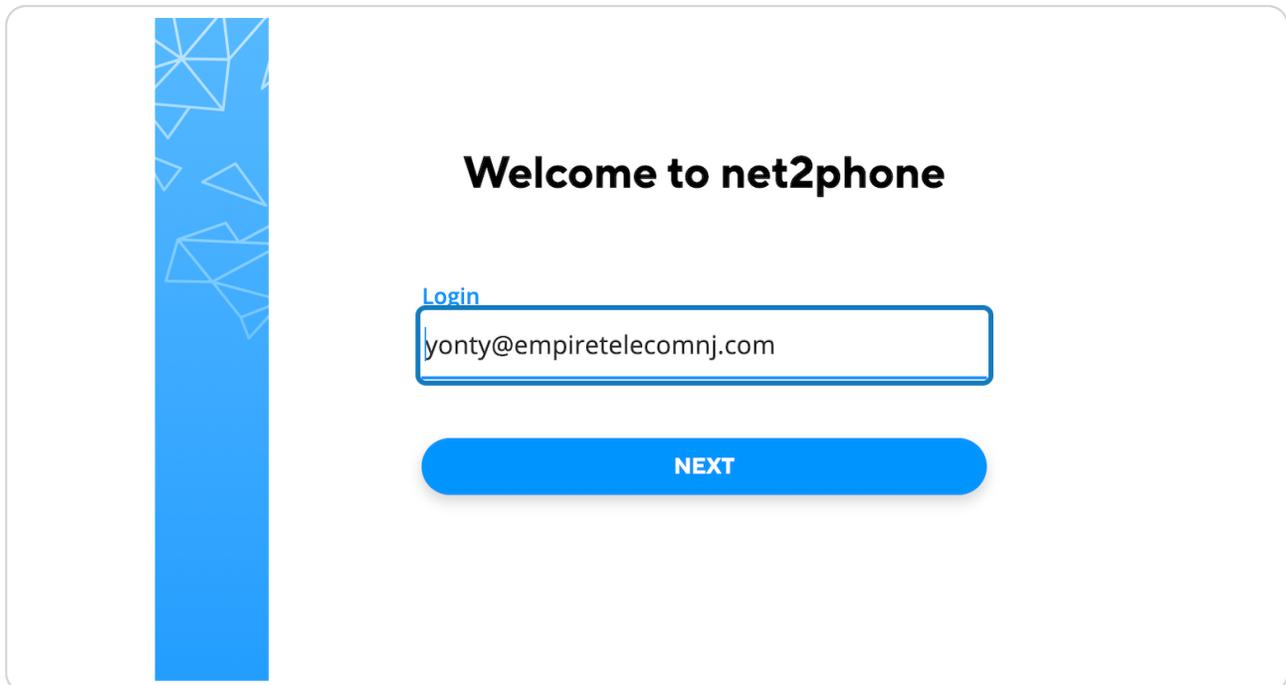
Email: Support@empiretelecomnj.com

### STEP 1

Visit <https://app.net2phone.com/>

### STEP 2

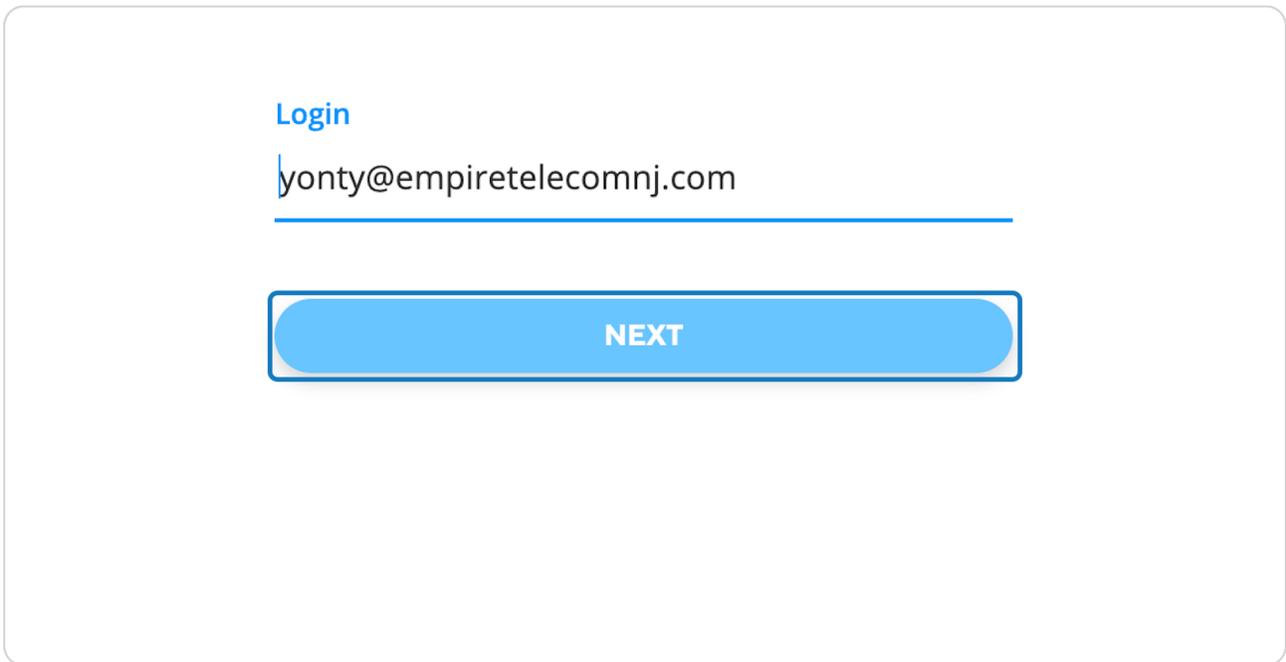
Enter your email address



The screenshot shows the login interface for the net2phone app. On the left, there is a vertical blue bar with a white geometric pattern. The main content area has a white background with the text "Welcome to net2phone" in bold black font. Below this, there is a "Login" link in blue. A text input field contains the email address "yonty@empiretelecomnj.com". Below the input field is a blue button with the text "NEXT" in white.

**STEP 3**

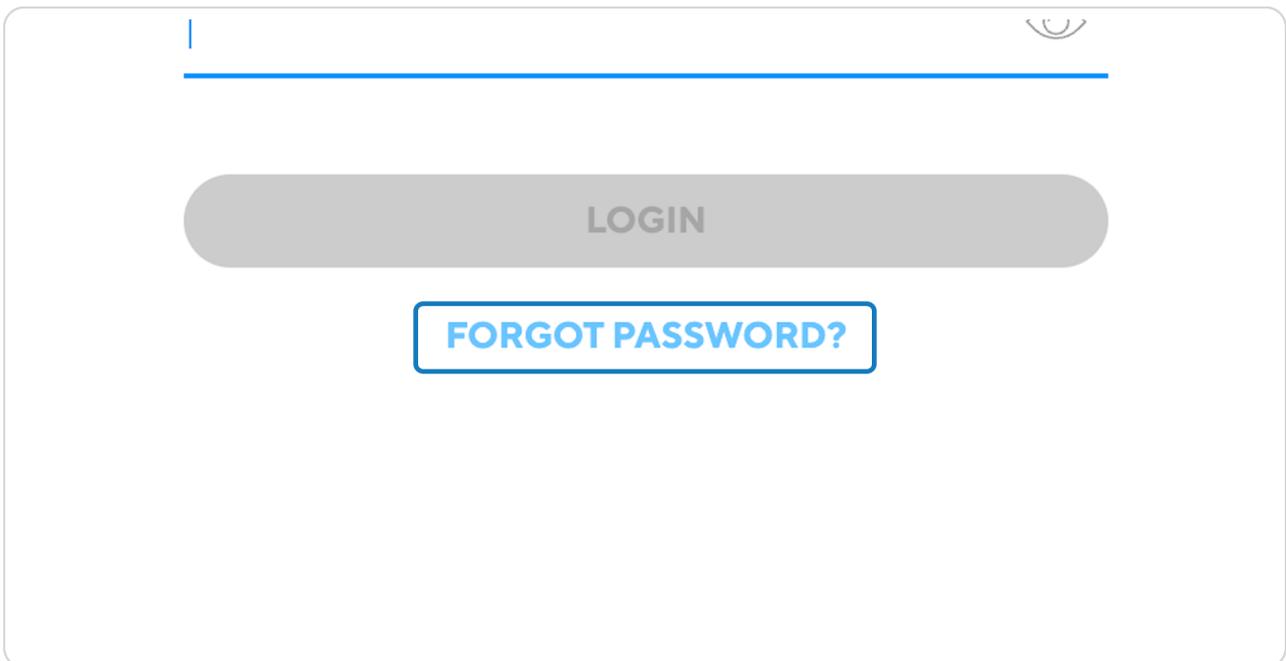
**Click on NEXT**



A screenshot of a login form. At the top left, the word "Login" is written in blue. Below it, the email address "yonty@empiretelecomnj.com" is entered into a text field. A blue horizontal line is positioned below the text field. Below the line is a blue button with rounded corners and a white border, containing the word "NEXT" in white capital letters.

**STEP 4**

**Click on FORGOT PASSWORD?**



A screenshot of a login form. At the top, there is a blue horizontal line with a vertical cursor on the left and a smiley face icon on the right. Below the line is a grey button with rounded corners and a white border, containing the word "LOGIN" in white capital letters. Below the grey button is a blue button with rounded corners and a white border, containing the text "FORGOT PASSWORD?" in white capital letters.

STEP 5

**Click on SEND A CODE**

code to change your password.

Email

yonty@empiretelecomnj.com

**SEND A CODE**

## STEP 6

### Check your inbox and Enter the code.

The code will come from the email address: [no-reply@net2phone.com](mailto:no-reply@net2phone.com)

If you don't see the email check your spam and trash folders.

If you don't receive the email double-check if your email we spelled correctly (Also see the disclaimer at the beginning of this guide)

If you have crossed all those options check with your email administrator or IT team.



# email!

Please enter the reset code from your email.

Enter code

Didn't get it? [Resend code](#)

**CONTINUE**

STEP 7

Click on CONTINUE

Enter code

033663

Didn't get it? [Resend code](#)

**CONTINUE**

STEP 8

Now you may set a password

Password

●●●●●●●● 

Must be at least 8 characters.

**Re-enter Password**

●●●●●●●● | 

Passwords must be the same

**CONTINUE**

STEP 9

Click on CONTINUE

Re-enter Password

●●●●●●●● 

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Must be at least 8 characters.

**CONTINUE**

STEP 10

Click on BACK TO LOGIN and enter the credentials you have just set.

 **successfully!**

Go back to login screen and login again with your new password.

**BACK TO LOGIN**

